



MANNA INC.

ANNUAL REPORT FINANCIAL YEAR 2019/2020

ABN: 46734880362

CHARITY LICENSE: 20723

MANNA VISION

Nourishing the homeless and vulnerable
in a non-judgmental and compassionate way.

To raise awareness about poverty and social welfare issues,
providing better outcomes for the wider community.

MANNA MISSION

Providing hope & dignity to the disadvantaged and
underprivileged community of WA through food services and advocacy programs.

OUR VALUES

Hope, Love, Warmth, Integrity, Dignity, Compassion

OUR INSPIRATION & MOTTO

To inspire positive and transformational social change

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CHARITY LICENCE: 20723

1. Corporate Directory

Address

Administration – 249C Albany Highway, Victoria Park, WA 6100

Kitchen – (Rear) 5 Mackie Street, Victoria Park, WA 6100

Manna Inc. acknowledges the Noongar people as traditional owners of the land on which our operations are conducted, and we pay our respect to them and their cultures and to their elders, both past and present.

Social media

www.manna.org.au

Facebook/MannaPerth

Instagram/mannaperth

Board of Directors

Chair	<u>DAMIAN BURTON</u>
Deputy Chair	<u>DENNING CHONG</u>
Treasurer	<u>GARRY MCIVER</u>
Secretary & Director of Programs	<u>SHEENA CHER</u>
Director	<u>DUNCAN CALDER</u>

Auditors

CRITERION AUDIT

CHRIS WATTS
Suite 2
642 Newcastle Street
Perth WA 6000

Lawyers

James Chong Lawyers
27 Outram St
West Perth WA 6005

2. THE MANNA STORY

Manna is a compassionate, charitable organization providing consistent support to the hungry, the disadvantaged and underprivileged community of Perth, Western Australia.

From what began as a simple act of feeding a few homeless people in a park in 1996, Manna has grown to become one of the largest daily provider of hot cooked meals for the homeless and disadvantaged people in Perth. Our service is provided 52 weeks a year, every Monday to Friday (with the exception of Christmas day). Over the past year, we have consistently collected an average of 6 tonnes of food donations per month, and also provided back into the community the equivalent number of meals and food hampers.

Manna is also the largest provider of meals and provisions to school in the Perth Metropolitan area servicing over 34 schools and an estimate of over 3000 children a week.

By assisting Perth's most vulnerable, Manna strives to provide a better outcome for the community whilst inspiring positive social change. We believe that by nourishing and caring for the homeless and vulnerable in a non-judgemental and compassionate way, we give hope and raise awareness about poverty, domestic violence and other factors that give cause to homelessness.

3. CHAIRMAN'S MESSAGE



MR DAMIAN BURTON

What a year 2020 has been for Manna and the world! I don't think any of us could have predicted what has happened and the changes that have occurred. Despite all that has occurred, the amazing Manna team has kept on with their tasks all with a goal to support the homeless and disadvantaged in and around Perth.

Even with all that has occurred, it is important to remember that the Manna team has:

- without pause, continued to serve meals to the homeless and disadvantaged at Weld Square. This has long been our core activity and every day, in foul or fair weather our teams cook and serve the meals to those who would otherwise go hungry.
- Maintained the Manna Kids programme, providing food to a number of schools throughout Perth in order to prevent kids going hungry, therefore hopefully their educational and social outcomes. This programme was definitely impacted by COVID related shutdowns but it is still providing support to over 30 schools and thousands of children (and their families).
- Provide a range of services, mostly food related, to a number of partner organisations such as domestic violence shelters.

Due to Government COVID related changes, the Manna Strive programmes has not been in full operation for several months. The Strive programme takes individuals who may have been long term unemployed and prepares them for full time employment. This is part of the Level Up programme and was going along very nicely prior to the Commonwealth Government enforcing a pause during the peak of the COVID 19 crisis. It is hoped we can re-start one of these in the near future. They are positive for Manna in terms of proving a reliable funding stream as well as building a broader and larger stakeholder group.

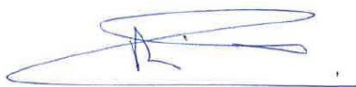
2020 has been a tough year financially for Manna. As you will see from the financial report, we are holding our own but we need more reliable (and bigger!) sources of financial support. Rest assured the Board and I are very focussed on this and will continue to be so into 2021.

It would be remiss of me not to say thanks to four groups:

- Our sponsors. Whether they support us in kind (mostly food) or with cash, we are very grateful for everything we receive: we simply need more!
- Our amazing volunteers. As it has been since the inception of Manna, our volunteers come in, day after day and do great things. I have said it often, but Manna would not survive without you.
- The office and leadership team. The guys and girls who coordinate everything make sure it all happens.
- My fellow Board members. A generous and caring group who give varying amounts of time to provide the governance that is so important in an organisation like ours. Whilst all of the Board make their contribution in their own way, it would be remiss of me not to single out Sheena Cher who genuinely carries Manna along with her dedication and commitment, I was especially pleased when Sheena recently won a Community Hero award.

May I once again take the opportunity to thank all of those involved in Manna, especially for your contribution over 2020. I hope you have a very merry Christmas with family and friends and I am looking forward to another exciting year in 2021.

Warm regards,



Damian Burton
Chairman

4. Report from Director of Programs & Operational Manager (Volunteer)



SHEENA CHER

What a year it has been to say the least!

2020 was meant to be a year of accelerated growth and opportunities for Manna Inc, but the unfortunate circumstances around COVID-19 brought this all to a halt- and put us all and the wider community within our sector in an even more vulnerable and difficult position than ever before.

Despite the tumultuous situations we faced, we were very lucky to have the continued and generous support of our volunteers, staff, sponsors, partners and the WA community.

To all our volunteers, I am deeply humbled (as always) for your tenacity, grit and resilience in your continued dedication and commitment in making our services even a possibility, despite the risks and difficult situation.

I would like to also take this opportunity to especially acknowledge and humbly thank our team of staff – Darrell, Darren & Tash who continued their amazing work throughout COVID – and for a good part of it (and even today) as volunteers.

In addition, (whilst they have both now pursued better opportunities) both Cole & Jenny were also vital part in ensuring the continuation and stability of our programs and services through COVID.

We wish them both the best in their current and future endeavours, and they will be sadly missed by all.

We were unable to continue our Strive Program due to the restrictions brought about by the pandemic, and this placed a huge financial impact on our plans for the year. In addition to that, we were also unable to run key events such as planned GALA and annual “Homeless for a Night” fundraiser, which also had the same implications for us financially.

With great sadness and disappointment, I would also like to report that our service permit for Weld Square has not been renewed for 2021. The motion was moved by City of Vincent Council in October determining that *“the Manna Inc. meal service, and any other goods and service provision, will cease and not be permitted at Weld Square from 31 December 2020 for 12 months to allow for an assessment of the impact on amenity and safety at Weld Square. The current operating conditions will continue to apply to the Manna Inc. meal service until 31 December 2020”*.

As minuted in the City of Vincent Council meeting, the key comments from Mayor are as follows:

- ‘Increasing antisocial behaviour, camping and safety issues are being reported’ (at Weld Square)... ‘whilst the purpose is not to attribute these issues to Manna Inc., a highly professional and valued service, it is important for the City of Vincent to seek to find a balance in the use of Weld Square, to take steps to ensure a safe environment for all and to be responsive to changing needs and emerging issues’.
- ‘By removing all goods and service delivery from Weld Square for a defined period, the City will be able to assess the impact on the amenity, safety and use of Weld Square’.

Manna Inc. has been working closely with City of Vincent through the years (particularly in 2019 & 2020) to explore ways of improving our service approach at Weld Square in supporting the needs of the area and also balancing this with creating a safe environment for our clients, local area residents and members of the public.

Whilst the decision to cease the Weld Square food services was effected by the City of Vincent, I would like to acknowledge and commend them for their efforts in always keeping us informed, involved and included during the process. This was certainly a difficult process for us all and whilst this decision will have a significant impact on our regular clients, Manna will continue to explore and prospect other options/partnerships to ensure a coordinated approach to service delivery for our clients within the City of Perth/Vincent. This will definitely be a key focus for 2021 when we consider our new strategic and development plans for the sustainable future of Manna Inc.

The current programs delivered in 2020 that will continue in 2021 are as follows:

MANNA HOT & HEALTHY

MANNA KIDS PROGRAM

MANNA CARE WISH LIST

MANNA OUTREACH

As mentioned in our 2019 AGM report, working in this sector (especially during these strange and unique environment) will always be ever evolving and will require careful planning, considerations and consultations on every level.

In 2021, I will be seeking considerations from our Board, staff, members, volunteers, clients and sector partners to review the viability and effectiveness of our operations through our current programs in meeting the needs to the sector.

As such, our Hot & Healthy Meals Program (outside of Weld Square) may only re-commence from February 2021.

There will definitely be changes that our organisation will have to adapt to quickly, proactively and positively to ensure that we remain relevant and provide services with a practical and sustainable approach.

With this said, I humbly seek some patience, kindness and understanding whilst I embark on this new journey of exploration and prospecting our options for the new year. Thank you for all your guidance and support in 2020, and I promise only my best endeavours to ensure that 2021 will be a brighter and better year for Manna.

5. Report from the Treasurer



GARRY McIVER, CPA

The financial year July 2019 to June 2020 has been one of the most challenging periods financially for Manna inc. Manna would have found it difficult to survive through the later part of the financial year without the financial grants of Jobkeeper \$15,000, and Income Support \$25,000. A genuine thank you to the Federal Government assistance received during this time of uncertainty.

Without the generous donations we receive from supporters it would have been impossible to attain Cash and cash Equivalents of \$77,244 as at 30 June 2020. As I write this AGM report our bank balance is \$64,280. We are not “out of the woods yet”.

During the financial year we have had three changes in clerical staff or contracted bookkeepers. The lack of continuity has made the work of the Auditor, Chris Watts, from Criterion Audit more difficult than normal. We appreciate the work Chris has done to have our financial reports ready for this AGM and for the Australian Charities and Not-for-profits Commission (ACNC).

I am very sure that without the hands-on approach that Sheena Cher has adopted we would not have been able to survive through the financial year. Well done Sheena.

Our staff employees and volunteers are an integral part of the success of Manna during the period under review.

Our forecasting budget for the financial period ending 30 June 2021 is still under review, however I am of the opinion that Manna will be able to meet its financial obligations. The budget review is dependent on what Manna will “look like” in the second half of the 2020-2021 financial year.

Thank you, all who read our report, and support Manna either as a valued volunteer or financial supporter.

6. Plans for FY 2021 and Beyond

As per our 2019 commitment towards 2023, we will remain committed to our five-year development plan towards:

Our Vision

Nourishing the homeless and vulnerable in a non-judgmental and compassionate way. To raise awareness about poverty and social welfare issues, providing better outcomes for the wider community.

Our Mission

Providing hope & dignity to the disadvantaged and underprivileged community of WA through food services and advocacy programs.

Our Values

Hope, Love, Warmth, Integrity, Dignity, Compassion

Our Inspiration & Motto

To inspire positive and transformational social change

Our inspiration and motto is defined by an unwavering commitment to create change through transformational strategies in collaboration and partnership with other agencies within the sector.

Our founding values of Hope, Love, Warmth, Integrity, Dignity & Compassion sets out the goals of our vision and mission to reach out and provide better outcomes for the wider community.